# **CALERO**

# National Local In-State In-LATA1 IDDD Directory CANADA

# DO YOU KNOW WHERE YOUR TELECOM DOLLARS ARE GOING?

VERASMART ENABLES YOU TO QUICKLY AND EASILY ANSWER QUESTIONS LIKE THESE:

HOW MUCH IS YOUR ORGANIZATION SPENDING ON PERSONAL CALLS?

WHAT ARE THE LONGEST, MOST COSTLY, AND MOST FREQUENT CALLS?

WHERE ARE YOUR CUSTOMERS CALLING FROM, AND WHO IS TAKING THE CALLS?

HOW MANY DIRECTORY ASSISTANCE CALLS ARE BEING MADE?

# VeraSMART Call Accounting

The Time-Saving Reporting Tool for Busy Telecom / UC Managers

We get it... you're busy! It's hard to focus on the bigger projects with the constant barrage of telecom reporting questions. VeraSMART™ Wireline and Wireless Call Accounting software will help you combine, simplify and share landline, cellular, and other business data so that you can quickly deal with inquiries about:

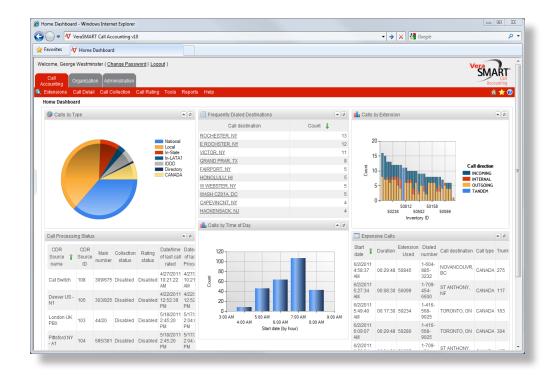
- Employee productivity
- HR/Legal call documentation
- Security
- Communications expenses
- Chargeback & reimbursement
- Optimization

VeraSMART Call Accounting software helps you reduce telecom reporting distractions, so you can stay focused on major communications projects. Our wireline solution combines data from many generations and brands of PBXs and Unified Communications platforms, such as Avaya, Cisco, and Microsoft Lync. Our Wireless Call Accounting is compatible with AT&T, Sprint, T-Mobile, US Cellular, and TELUS Mobility.



VERASMART GIVES YOU THE VISIBILITY YOU NEED TO SIMPLIFY YOUR WIRELINE AND WIRELESS USAGE MANAGEMENT AND REDUCE YOUR TELECOM SPEND.

WITH ENHANCED
DASHBOARDS, FLEXIBLE
REPORTING CAPABILITIES,
AND OPTIONS
INCLUDING PERSONAL
CALL IDENTIFICATION,
VERASMART OFFERS A
COMPLETE, INTEGRATED,
AND SIMPLE SOLUTION.



# **Wireline Call Accounting**

For landline communications, VeraSMART makes it easy to answer questions about your usage and cost:

- Combine data from many generations and brands of PBXs and Unified Communications platforms, such as Avaya, Cisco, and Microsoft Lync
- Simplify complex data automatically from multiple sources in a single reporting tool
- Share dashboards, scheduled reports, ad hoc reports and data extracts with the right people and applications at the right time
- Easily add data from your organization reporting hierarchy, call rating adjustments, your corporate directory and more for more robust information
- Suitable for every industry

#### Interactive and flexible

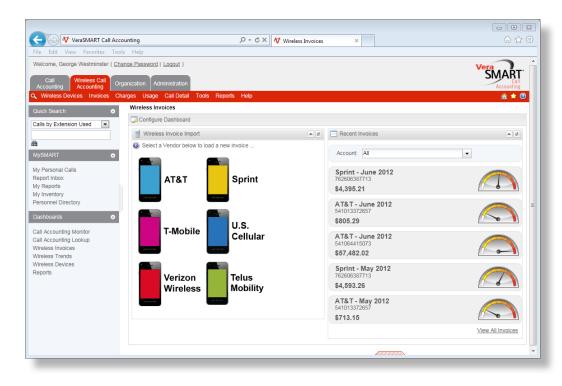
VeraSMART Wireline makes it easy to track landline calling activity, understand usage and cost trends, and access the underlying data.

- Use the powerful dashboards provided, or design your own
- Interactive graphs and charts let you drill down to detailed views of your data

## A solution that you'll never outgrow

VeraSMART Wireline scales from 50 extensions at one site to thousands of extensions at hundreds of sites. And it is easily expandable with options such as Multinational Call Rating, Enhanced Chargeback, EZ-Share™ data export, and Personal Call Identification.







# CALERO'S CALL ACCOUNTING CREDENTIALS

WITH OVER 3000 ACTIVE CALL ACCOUNTING CUSTOMERS, CALERO HAS BEEN SIMPLIFYING TELECOM REPORTING SINCE 1983. WE ARE CERTIFIED IN THESE LEADING INDUSTRY PARTNER PROGRAMS:

# AVAYA DEVCONNECT





VERASMART IS ALSO COMPLIANT WITH HIPAA, SAE 16 TYPE 2, AND JITC (US DEPT OF DEFENSE)

# **Wireless Call Accounting**

Wireless Call Accounting saves significant time and money for organizations that supply employees with cell phones, smart phones, aircards and other mobile devices.

- Easily import call detail records, usage, charges and plan data for company mobile devices
- Manage fixed and mobile communications in one single tool
- Automate wireless expense chargeback
- Immediately optimize your mobile expenses with the 20-point automated invoice analysis
- Compatible with major US wireless carriers: AT&T, Sprint, T-Mobile, Verizon, US Cellular, and Telus Mobility
- Scales from <100 wireless devices to thousands of wireless devices

## **Configurable analytics**

VeraSMART Wireless provides pre-defined, configurable analytics for instant access to data such as longest calls, wireless invoice costs, and usage trends for voice, data, and texting, allowing users to drill down to the details with only one click.

# Part of a complete call accounting solution

VeraSMART Wireless Call Accounting is easy to add to an existing VeraSMART Wireline Call Accounting installation, and it can also be used as a standalone application.





IN ADDITION TO
VERASMART CALL
ACCOUNTING, CALERO
OFFERS A SUITE OF
GLOBAL ENTERPRISE
COMMUNICATIONS
MANAGEMENT
SOLUTIONS FOR
EXPENSE MANAGEMENT,
MOBILITY MANAGEMENT,
TELECOMMUNICATIONS
MANAGEMENT, AND
USAGE MANAGEMENT.

## **Implementation Options**

To help you obtain maximum value from your call accounting solution, Calero offers the choice of on-premise purchased software or a VeraSMART SaaS implementation. With either option, you maintain administrative control of your solution.

#### **On-Premise Purchased Software**

- Hardware and software purchased by user as capital expense
- On-premise location provides highest level of application control
- Highest level of control over internal systems and data

## **SaaS Implementation**

- Software is an operational expense for user
- SaaS hardware/software are owned and maintained by provider
- Lower total cost of ownership no upfront capital costs
- Provider performs software upgrades

## Why Choose Calero?

- We invest in our people, so they can lead your project to a successful go-live.
- We invest in the way we deliver – our technical support and implementation teams consistently receive high praise from our customers about solving problems and simplifying reporting.
- We invest in our technology VeraSMART – so you get real productivity improvement from an easy-to-learn, easy-to-use system.

#### **Schedule a Demonstration**

To schedule a VeraSMART online demonstration and learn more about our call accounting solutions, call us today at 585-383-6806 or email callaccounting@calero.com

### **About Calero Software, LLC**

Calero's enterprise communications management suite includes solutions for expense management, mobility management, usage management, and telecommunications management. Calero has thousands of customers in the United States and more than 40 countries worldwide, including Fortune 1000 corporations, universities, and government agencies. Calero is headquartered in Rochester, NY, with additional offices in Georgia, Ohio, and Tennessee, and is wholly owned by Clearlake Capital Group. For more information, visit us at www. calero.com or www.call-accounting-solutions.com, or call 585.383.6806.

