



LC VOICE ONE X PORTAL WEB
INTERFACE SETUP GUIDE

Logging into to the One X Portal web interface

- Step 1. Browse to the address of <https://portal.suxxx.lantanacs.com>:
(replace suXXX with your provided customer number)
- Step 2. Enter your user name and password.



The screenshot shows the Avaya One-X Portal for IP Office login interface. At the top, there is a red header with "Administrator Login" and "AFA Login" links. Below the header, the Avaya One-X logo is displayed on the left, and "Version: 10.1.0.0.0" is shown on the right. The main title "Portal for IP Office" is centered. The login form includes a "User name" field with "Cloud 3" entered, a "Password" field with masked characters, and a "Language" dropdown menu set to "English". There is a checkbox for "Remember me on this computer" and a "Login to phone" link. A "Login" button is located at the bottom right of the form. At the bottom left, there is a "Change Password" link and a copyright notice: "© 2017 Avaya Inc. All Rights Reserved. [View EULA](#)".

Please note: One X Portal is not a softphone.
You will need a phone/Communicator/One X Mobile device
logged in before you can log into the Portal.

Step 3: You will then be taken to this page.

The screenshot displays the Lantana Cloud Solutions user interface. At the top, there is a navigation bar with 'Detected' and 'LC Voice' on the left, and 'Cloud 3(3003) | Available | Help | Logout | Version: 1' on the right. Below the navigation bar, there are three main sections:

- Calls:** A section with a search bar 'Enter a name or number', a numeric keypad (1-4), and a list of call actions: Drop, Hold, Record, Mute, and Conference.
- Messages (New: 0, Total: 0):** A section with a search bar 'Enter a name or number' and a table with columns 'State', 'From', 'Time', and 'Length'. The table content is 'You have no messages'.
- Conference Scheduling:** A section with 'Meetings View', 'Calendar View', and 'Schedule a Conference' options. It includes a search bar 'Search meetings', 'Search', and 'Clear' buttons, and radio buttons for 'New', 'Historic', and 'All'.

On the right side, there are two additional panels:

- Directory:** A panel with tabs for 'Personal', 'System', and 'External', and a search bar 'Enter a name or number'.
- Conversation History:** A panel with tabs for 'All Calls', 'Incoming', 'Outgoing', and 'Missed', and a search bar. The table content is 'You have no calls'.

Using One X Portal.

<https://www.youtube.com/watch?v=5ICjgufIDqY>